



NCIA/ACQ/2020/12965

13 January 2021

Notification of Intent to Request for Quotation

**Hardware Support and Software License Renewal
NOI-CO-115370-HSSR**

Estimated Value: 2.5MEUR

The NCI Agency is seeking to renew eight Hardware Support and Software License Agreements (see Annex A) that were previously maintained by a service integrator.

The Agency anticipates issuing the formal Request for Quotation (RFQ) in mid-January 2021 with an anticipated Contract Award by end of February 2021.

Please note that the anticipated IFB will likely have a bid closing date of approximately 15 days.

NCI Agency Point of Contact:
Sr. Contracting Assistant, Leonora Alushani
RFQ-CO-115170-HSSR@ncia.nato.int

To: Distribution List

Subject: **Notification of Intent to Requests for Quotations
Hardware and Software Support Renewal (HSSR)**

RFQ-CO-115370-HSSR

Reference(s):A. AC/4-D 2261 (1996 Edition)
B. BC-D(2020)0168-ADD1

1. The NCI Agency, as the Host Nation, hereby gives notice of its intent to issue a Request for Quote (RFQ) to renew eight Hardware Support and Software License Agreements.
2. The procurement will be conducted under the Basic Ordering Agreement Plus (BOA+) procedures.
3. A summary of the requirements of the anticipated RFQ is set forth in Annex A of this letter. The NCI Agency is refining the requirements and will include more details when the RFQ is released.

4. The reference for the RFQ is RFQ-CO-115370-HSSR, and all correspondence concerning this RFQ must reference this number.
5. For the purpose of planning, the estimated cost for the services and deliverables included within the scope of the intended contract is approximately 2.5MEUR.
6. The anticipated period of performance upon award is a Base Period of 12 months plus two 12-month Option Periods.
7. The envisaged procurement procedure for this RFQ will be the BOA+ procedures. The successful quote, pursuant to the RFQ following this NOI, will be that quote which is the lowest price and technically compliant in accordance with the evaluation criteria prescribed in the RFQ.
8. The formal RFQ is planned to be issued in mid-January 2021, and Contract Award is planned for no later than the end of February 2021.
9. The NCI Agency plans to award either a single or multiple firm-fixed price contracts. Therefore, partial bidding will be allowed.
10. A draft Bidders list extracted from those companies who currently have an active BOA with the NCI Agency is attached at Annex B.
11. Companies that have a signed and activated BOA and are not listed in Annex B, may contact the NCI Agency's POC at paragraph 17 of this letter enabling the Company to be added to the Bidders list.
12. In addition, national responsible authorities are kindly requested that the NCI Agency be provided with Declarations of Eligibility (DoE) **not later than 10 days from the date of this Notification of Intent (NOI)** of qualified firms which are interested in participating in this procurement but do not possess a BOA.
13. The declarations of Eligibility (DoE) should include the following information for each of the nominated companies:
 - Company Name and Address
 - Point of Contact, Telephone number and E-mail address.
14. This information is critical to enable prompt and accurate communication with prospective Bidders. The DoE should be sent to the following point of contact:

NATO Communications and Information Agency
Attention: Leonora Alushani, Sr. Contracting Assistant
E-mail: RFQ-CO-115170-HSSR@ncia.nato.int
15. Bidders will be required to declare a Quotation validity of six (6) months from closing date for receipt of quotes. Should the selection and award procedure exceed the RFQ Closing Date by more than six (6) months firms will be requested to voluntarily extend the validity of their Quotations accordingly. Bidders may decline to do so, withdraw their Quote and excuse themselves from the RFQ

process without penalty.

16. National authorities are advised that the RFQ package is anticipated to be NATO UNCLASSIFIED.

17. The NCI Agency point of contact for all information concerning this NOI is Ms. Leonora Alushani at email: RFQ-CO-115170-HSSR@ncia.nato.int

18. Your assistance in this procurement is greatly appreciated.

For the Director of Acquisition:



Ijeoma Ike-Meertens
Principal Contracting Officer (Acting)

Attachment(s):

Annex A- Summary of the Requirements
Annex B- Draft Bidders List

Distribution List

- **NATO Delegations (Attn: Infrastructure Adviser)**

Albania
Belgium
Bulgaria
Canada
Croatia
Czech Republic
Denmark
Estonia
France
Germany
Greece
Hungary
Iceland
Italy
Latvia
Lithuania
Luxembourg
Montenegro
The Netherlands
North Macedonia
Norway
Poland
Portugal
Romania
Slovakia
Slovenia
Spain
Turkey
United Kingdom
United States

- **NATO HQ**

NATO Office of Resources, Management and Implementation Branch –
Attn: Deputy Branch Chief
Director, NATO HQ C3 Staff, Attn: Executive Coordinator
SACTREPEUR, Attn: Infrastructure Assistant
SHAPE, Attn: J3 & J2

- **Strategic Commands**

HQ SACT Attn: R&D Contracting Office
ACO Liaison Office

- **All NATEXs**

- **NCI Agency – Internal**

Annex A – Summary of the Requirements

1 Introduction

- 1.1** To address operational service continuity of NATO Computer Incident Response Centre (NCIRC) capability for year 2021, the NCI Agency is seeking to renew various licenses that were previously maintained by a service integrator.
- 1.2** The systems that require Operations and Maintenance renewal are part of the existing NCIRC which is operated centrally at SHAPE Mons and spans to 40+ locations across Europe.

2 Project Scope

- 2.1** The main systems in scope of refresh are:

1. Tenable

- i. Nessus Professional licenses
- ii. Nessus Agents
- iii. Tenable.sc

2. Fidelis

- i. Endpoint products (Subscription premium support)

3. RSA-UCID

- i. Enhanced support (Hardware)

4. Netscout-MasterCare

- i. Mastercare (Hardware)

5. Veritas NetBackup

- i. Client/Server perpetual licenses support extension

6. Redhat

- i. Red Hat Enterprise Linux Server with Smart Management-Standard annual subscription

7. Arcsight-support subscription

- i. Arcsight logger standard edition
- ii. Arcsight ESM standard edition

8. Juniper-hardware support

- i. Juniper care next day support

3 Geographical Implementation

- 3.1** These licenses are used in SHAPE Mons and span to 40+ locations across Europe.